

Statement: ZoomLab® Project Data Handling

General data protection information can be found in the [ZoomLab® Privacy Statement](#).

The purpose of this document is to provide further insights into how pharmaceutical data and further user activities are tracked and secured in ZoomLab®.

Data processing by BASF

BASF does not access proprietary information such as active pharmaceutical ingredients (APIs) or new chemical entities. ZoomLab® API characterization apps require (molecular) property data, which can be entered manually or imported from PubChem by providing the API name. Key data points needed for Developability Classification and Content Uniformity Check include solubility in FaSSIF at 37°C, d₉₀ value and dose of active ingredients.

Further tracking varies depending on your subscription; please find the details in the table below.

Area of information	Details	Core account & Single-User Premium	Corporate Premium
Technical data such as APIs and data points	Proprietary information of user	No tracking	No tracking ¹
Excipients selected	Use for marketing purposes ²	Tracking BASF excipients only	No tracking ¹
Used apps	Use for future developments and adoption	Tracking app usage per session per user	Aggregated tracking on tenant level

Cyber security

ZoomLab® meets strict cybersecurity requirements and is currently certified under **ISO 27001:2017** due to BASF's responsibility for critical infrastructure. ZoomLab® is built on cloud technology with data being stored in a Virtual Private Cloud (VPC) on servers within the European Union.

¹ This applies both to Public and Private Ingredients. Private Ingredients refer to additional APIs and excipients which can be added to the database with a Corporate Premium subscription.

² In compliance with given marketing consent and data privacy and protection laws.

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